Information About your SRESD Computer Loan

How to locate your computers 4-digit number:
> On the bottom of your computer is a tag labeled
> "Property of Shiawassee RESD"
> Use only the 4 numbers indicated
> In this example: 2574

Computer sign-in instructions
Username: ECN####@stu.sresd.org
Password: W3lcomeN####
In this example username: ECN2574@stu.sresd.org, password: W3lcomeN2574
You will then be prompted to create your own password.

Chromebook sign-in instructions
Username: same as your high school
Password: same as your high school

Technology Issues
If you experience a problem related to your SRESD issued device such as:
- WiFi connection
- Accessing college email
- Access to blocked websites
- Computer malfunctions/viruses

Send email to the SRESD Help Desk: **21centurylearn@sresd.org**
Please include the following in your email:
1. A brief summary of the issue that you are experiencing
2. A screenshot or picture of an error screen
3. An email address where you can be reached
4. A contact number where you can be reached

All Shiawassee RESD device repairs and resolutions will be made by an SRESD technician or engineer while the device is at a local school district or an SRESD campus site during the business day hours of 7AM to 4:30 PM.

NOTE: If you are having trouble with your college log in username or password; **contact Baker, LCC or Mott tech support or help desk.**